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**From:** HJR153  
**Sent:** Wednesday, August 11, 2004 9:22 PM  
**To:** HJR153  
**Subject:** HJR153 - Rich Chvala

Name: Rich Chvala  
Street: Box 1030  
City, State, Zip: Midlothian, VA. 23113  
Phone Number:  
Email:

Utility Type: electric

Company Name: Dominion Power- Resources

Comments: I believe the aftermath last fall of hurricane Isabel demonstrated the severe underperformance of Dom Resources in its ability to handle the effort and failure due to "non-buried" power lines. The comments I heard from visiting power crews from other states detailed how poor our infrastructure was... Rather than pay escalating salaries for the Dominion Resources executives, let's focus that money on a program to bury power lines across the state... Your estimate of \$1.6B in losses and damage is probably low when you take into effect the amount of household losses of frozen and refrigerated foods each time the state of Virginia has any type of storm....

Perhaps sub-contract these services to a neighboring state, it seems GA, NC, Ohio and Michigan crews came in and made repairs much quicker than D resources crews, so they probably have a better focus on what it takes to run a power company properly